Dakota Hotel, 29 Ducie St, Manchester M1 2JL



To Grant and Lynne,

I would like to say thank you very much and what a pleasure it has been working with you and your team refurbishing the shower tray grips! The product is fantastic and I will highly recommend to anyone going forward.

Grant you and your team were very professional while working around our needs and the guest needs, (that isn't easy at all) you worked to the schedule every day and delt with any curve balls thrown at you! You and your team truly went above and beyond with restoring the shower trays to original state ( they look brand new) we had zero complaints and all the staff you were in contact with was highly singing your praises, especially Housekeeping with how clean and tidy you was in the rooms with that they send their thanks.

Again I thank you so much for all your hard work and delivering top quality workmanship and product on time, I hope we get to work with your company again whether this is with one of our other hotels or when they need redoing in the future or with other areas of your expertise.

All the best

Kindest regards,

Keith Mayne Senior Maintenance Manager • Dakota Manchester •<u>www.dakotahotels.co.uk</u>

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